## Budget PrePaying

telecommunications : clear : simple

March 7, 2017

Idaho Public Utilities Commission Attn: Jean D. Jewell, Commission Secretary P.O. Box 83720 472 W. Washington Boise, ID 83720-0074

Re: In the Matter of the Application of Budget PrePay, Inc. dba Budget Mebile for Designation as an Eligible Telecommunications Carrier Pursuant to 47 U.S.C. § 214(e)(2): Case No. BPP-T-12-01:

Notification of Termination of certain T-Mobile reseller areas as Underlying, Facilities-Based Carrier to Budget PrePay in Idaho

Dear Ms. Jewell:

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On January 23, 2013, Budget PrePay, Inc. ("Budget") was designated as a wireless, Lifeline-only Eligible Telecommunications Carrier ("ETC") by the Commission in Case No. BPP-T-12-01, Order No. 32723. Budget has been providing wireless Lifeline service to eligible customers in Idaho using the networks of Sprint, Verizon Wireless, and T-Mobile.

Budget sent notification to the Commission on February 15, 2017, that it would not be reselling the service of T-Mobile, as Budget no longer maintained a Service Agreement with this under lying carrier. However, on March 7, 2017, management was informed that the service agreement between Budget Mobile and T-Mobile would continue and termination of wireless service would not occur on March 15, 2017. In light of this development, Budget Mobile noticed all subscribers that would have been affected by the service agreement termination. Notification was sent via SMS messaging and by an out-bound dialer. The SMS message directed subscribers to the attached landing page detailing the reversal in termination of wireless service.

If you have any questions regarding this matter or if I can provide you with any additional information, please do not hesitate to contact me.

Robin Enkey

Director of Compliance

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## Exciting news regarding your wireless service

Recently you received notification from Budget Mobile concerning a change to your wireless Lifeline service. The notice indicated that your T-Mobile wireless Lifeline service would no longer be serviced by Budget Mobile and you would be required to seek wireless Lifeline service with another provider after March 15, 2017. Budget Mobile is pleased to announce that Budget Mobile and T-Mobile have agreed upon a Service Agreement and therefore Budget Mobile is able to continue offering the same great service you have become accustom to since applying for Budget Mobile service.

You will continue to receive your wireless Lifeline service at no charge. The same Top-Up plans will still be available. Notice of any future changes to the rates, terms and conditions of Budget Mobile service will be provided to you as required by law. Budget Mobile's terms and conditions of service are provided at www.budgetmobile.com.

Please remember that in order to avoid any further disconnection notices you must use your Lifeline wireless service every 30 days. Phone usage is defined by placing at least one outgoing phone call, sending a text message, or using data on your handset every 30 days. Failure to use your handset will result in your deenrollment of the Lifeline Program and service disconnection.

In addition, you must recertify your Lifeline eligibility annually to remain eligible for the Lifeline program and certify that no one else in your household receives the Lifeline Program-supported service. Failure to certify your Lifeline eligibility annually will result in your de-enrollment of the Lifeline Program and service disconnection.

Budget, would like to apologize for any confusion or inconvenience and express our gratitude for the many years of being able to provide wireless phone services. If you have any questions or concerns regarding this exciting news, you can call Budget at any point at 1-888-777-4007 and speak to a Customer Service Representative. We will be happy to answer any questions you may have.

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